

# Information on individuals' personal data protection rights

**Website:** <https://all-about-industry.com/>

## 1. What is personal data?

Personal data is any type of information that directly or indirectly identifies you or can identify you as a natural person, which indirectly means when it is combined with other information such as your name, postal address, e-mail address, phone number and the like.

## 2. How do we process your personal data?

We at Z-NUTRITION EOOD (site administrator) will use your personal data solely for the purpose of performing the contract for the provision of goods and services to which you are a party when you submit an inquiry or order from our site.

We do not collect or process more or other types of personal data than we need to fulfill the purpose so stated.

We will only use personal data as set out in this policy, unless you have given us your express consent to another use of your personal data, such as by an express statement of consent to send marketing messages.

## 3. Which of your personal data do we process?

In order to perform our obligations with you under our contract for the provision of goods and services, and in order to prepare an offer for the signing of such a contract, we will process the following categories of your personal data:

- (1) names;
- (2) electronic mail;
- (3) contact telephone number;
- (4) address

The listed categories of personal data are only those that you provide to us when making a request or requesting an offer from us. We will not ask for any other personal data from you, except for the preparation of an offer and the execution of the contract for the provision of goods and services.

We may be required to process and store personal data on legal grounds and to achieve regulatory compliance such as to prevent, detect or investigate crime, prevent loss, fraud or other financial abuse.

## 4. Using the Home Page:

This Personal Data Protection Policy also applies to your use of our website with the following mechanisms and features related to the protection of personal data.

(1) **Cookies** Our Website uses „cookies" and other technologies to improve user experience and Website functionality, usability and security, as well as for advertising performance research purposes. Please see our Cookies Policy for more details.

(2) **Third-party websites:** For the convenience of our visitors, this portal contains links to various websites that are not affiliated, controlled or operated by us. The policies and procedures we describe here do not apply to those websites. We are not responsible for the security or protection of any data collected by these third parties. We encourage you to contact these websites directly for information

on their data protection policies.

## **5. Who we share your personal data with:**

We will disclose your personal data only for the purposes and only to those third parties set out below - unless we have obtained additional consent from you to transfer personal data to other categories of third parties, given elsewhere, such as through a consent statement for a specific purpose. We will take appropriate measures to ensure that your personal data is processed, protected and transferred in accordance with applicable law.

### **(1) External service providers:**

When necessary, we engage other companies and individuals to perform certain tasks on our behalf, supplementing our services, such as companies delivering our goods - postal operators, forwarding companies, etc. We will share or provide access to such information with external service providers only to the extent necessary for the relevant purposes. This information cannot be used by them for any other purpose, and in particular neither for their purposes nor for the purposes of third parties. External suppliers are contractually obliged before us to respect the confidentiality of your personal data.

### **(2) Conversion of a commercial company and redemption of shares:**

In connection with a conversion, restructuring, merger, sale or other transfer of assets, we will transfer information, including personal data, on a reasonable scale to the transferee of those interests or assets, and as necessary for the Transfer of Ownership, provided that that the receiving party has agreed to treat your personal data in a manner that complies with the applicable personal data protection legislation.

### **(3) Public bodies:**

We will disclose your personal data to public authorities when required by law. For example, we will honour requests from courts, administrative and other public state or municipal authorities, which may include similar state or municipal authorities.

We do not transmit your personal data, nor any information that may concern you, outside the territory of the Republic of Bulgaria.

## **6. Processing of children's personal data:**

We do not collect or process personal data of children under the age of 18, except with the consent of a parent or guardian in accordance with the applicable local law. If we learn that a child's personal data has been accidentally collected, we will promptly delete such data

## **7. Processing of special categories of personal data (sensitive data):**

We do not collect or process the so-called special categories of personal data, and in particular, personal data revealing racial or ethnic origin, political views, religious or philosophical beliefs or trade union membership, or process genetic data, biometric data for the sole purpose of identifying an individual, data concerning health or data concerning an individual's sex life or sexual orientation.

## **8. Security of your data:**

We take the security of your personal data seriously. We apply the appropriate level of protection and to this end we have developed reasonable physical, electronic and technical procedures to protect the

data we collect from accidental or unlawful destruction, loss, alteration, unauthorized disclosure of or access to personal data transmitted, stored or otherwise processed. Access to your personal data is only permitted to those employees, service providers or our affiliates on a need-to-know basis for information for official purposes or who need to perform their official duties. In the event of a data leak containing personal data, we will follow all applicable notification standards in such cases.

## **9. What are your legal rights?**

As a data subject, you have specific legal rights related to the personal data we collect from you. This applies to all processing activities that we carry out and undertake with your personal data and that are listed above. We respect your individual rights and will answer your questions in an adequate manner.

The General Data Protection Regulation provides for the following rights of individuals in relation to the processing of your personal data:

- right of access to the personal data related to you, which are processed by the administrator;
- right to correct inaccurate or incomplete personal data;
- right to deletion ("right to be forgotten") of personal data that is processed unlawfully or ceased to be lawful (expired storage period, withdrawn consent, fulfilment of the original purpose for which they were collected, etc.);
- right to limit the processing in the presence of a legal dispute between the administrator and the individual until its resolution and/or for the establishment, exercise or defense of legal claims;
- right to data portability when personal data is processed by automated means based on consent or contract. For this purpose, the data is transmitted in a structured, commonly used and machine-readable format;
- right to object at any time and on grounds related to the individual's specific situation, provided that there are no compelling legal grounds for the processing that take precedence over the interests, rights and freedoms of the data subject, or legal proceedings;
- right not to be the subject of a fully automated decision involving profiling that gives rise to legal consequences for the data subject or significantly affects him/her.

You can exercise the rights under the General Data Protection Regulation by a written or electronic application to the data administrator. In the application you should state your name, address and other data to identify you as a data subject, describe what your request is, your preferred form of communication and actions on your request. It is necessary to sign your request, state the date of submission and the address for correspondence with you.

## **10. Right to complain to the Commission for the Protection of Personal Data or to the court**

If you believe that your rights under the General Data Protection Regulation have been violated, you have the right to file a complaint with the Commission for Personal Data Protection or the court.

## **11. No automated individual decision-making, including profiling**

The administrator does not apply automated individual decision-making, including profiling.

## **12. Storage of your personal data:**

In general, we will store the personal data that you have provided to us for the purposes of sale and delivery of goods for as long as we need them to complete the delivery, as well as for a longer period, as far as this is required by the applicable legal acts regulating the requirements for accounting and control of the company's cash flows. We keep the history of your purchases on the site for a period of 3

years.

### **13. Changes to this Policy:**

We reserve the right to change our data protection practices and to update and amend this Policy at any time. For this reason, we encourage you to consult this Policy regularly. This Data Protection Policy is current as of the "last revision" date, which is shown at the top of this page.

### **14. Contact details:**

The details of the data administrator are: Z-NUTRITION EOOD, UIC 201960635, registered office and seat: Exarch Antim I No. 72, Stara Zagora, Bulgaria.

Please send your data protection inquiries and any requests regarding the exercise of your legal rights to the email address shown on the website.

#### **Contact us:**

phone: [+359 87 87 27 655](tel:+359878727655)

[sales@all-about-industry.com](mailto:sales@all-about-industry.com)